

National Palliative Care Awards 2021

September 2021



PalliativeCare
AUSTRALIA

PROMOTING QUALITY PALLIATIVE CARE SINCE 1991

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Introduction

Palliative Care Australia's National Palliative Care Awards aim to recognise innovation, teamwork and emerging talent in the palliative care sector. The awards acknowledge the efforts of individuals and organisations who provide exceptional support and care for people receiving palliative care, through public recognition.

Award Timeline

Award Applications Open	3 June 2021
Award Applications Close	13 July 2021
Finalists Notified	10 August 2021
Winners Announced	7 September 2021 (Virtual awards night at conference)

Award Categories

Individual Awards

- *Emerging Leader*
- *Emerging Researcher*
- *Excellence in Palliative care- Rural and Remote*
- *Excellence in Palliative Care in an Aged Care Setting*
- *Outstanding Achievement by a Volunteer*
- *Excellence in Palliative care- Paediatric Palliative Care*
- *Excellence in Palliative care- Community Based Care*
- *Excellence in Generalist Palliative Care*
- *Excellence in Aboriginal and Torres Strait Islander palliative care*

Organisation/ Team Awards

- *Outstanding Teamwork Award*
- *Innovation in Palliative Care*

Judging process

PCA will convene an independent judging panel of three (3) experts within Australia who have demonstrated a clear commitment to and understanding of the provision of palliative care in Australia. Following an initial shortlisting process carried out by PCA, the judging panel will assess nominations to determine winners of each category. The initial shortlisting process involves a review of each nominee's suitability against the eligibility criteria, including consultation with the peak palliative care organisation in the nominee's home state or territory.

Prizes

Individual awards - \$2,000 to be spent on professional development, plus free registration to the Oceanic Palliative Care Conference in 2023. The winner of each awards category will receive a trophy and recognition certificate.

Organisation/team awards - \$4,000 to be spent on professional development for the entire team. The winner(s) of each awards category will receive a trophy and recognition certificate.

Eligibility and Entry criteria

- Entry is free.
- Awards are only open to residents and organisations in Australia.
- Individual nominees and at least two members of any nominated team or organisation must be eligible or a financial members of one of Palliative Care Australia's member or affiliate member organisations (Palliative Care ACT, Palliative Care NSW, Palliative Care Victoria, Palliative Care Tasmanian, Palliative Care SA, Palliative Care WA, Palliative Care NT, Palliative Care QLD, the Australia New Zealand Society of Palliative Medicine (ANZSPM), Palliative Care Nurses Association (PCNA) and the Paediatric Palliative Care Australia and New Zealand (PAPCANZ)).
 - During the initial shortlisting process, where a nominee is found to be a non-financial member, information will be sent to the relevant Member Organisation, and the nominee will be provided with an opportunity to renew membership.
- Organisation and individual conduct will be reviewed as part of the judging process. Nominees with a recorded history of, or currently under investigation for, misconduct or other behaviour which contradicts their duty of care will be removed from consideration.
- There are eleven awards for individuals and two awards for teams or organisations.
- Nominations for individual awards must be made by someone other than the nominee (no self-nominations will be accepted for the individual awards).
- Self-nominations for organisation/team awards are permitted.
- Nominees must consent to the nomination.
- All submissions must address the relevant award category's criteria.
- Nominations can only be made via Palliative Care Australia
- Nominations must **be received by 5pm AEST Tuesday 13 July 2021**. No late nominations will be accepted.
- Awards will be announced during a digital event as part of the Oceanic Palliative Care Conference on Tuesday 7 September 2021. Finalists will be notified on the 10th of August, and may be approached to record video greetings ahead of the event. Finalists are encouraged to attend the live broadcast. Attendance at the digital event is included in registration for the Oceanic Palliative Care Conference. People wishing to attend without registering for the conference must purchase an individual ticket for a nominal fee (visit oceanicpallcare.com to register).
- It is a condition of entry that finalists and winners are available for publicity opportunities, which may include advertising features and interviews with in-house or external print, digital or TV media. Palliative Care Australia may use the winners' names, images and/or voices in the event they are a winner (including photograph, film and/or recording of the same) for an unlimited period of time with no recompense to the winners.
- All submitted nominations and supporting material remain the property of Palliative Care Australia and will not be returned.
- Once nominations have been received, the judging process remains confidential until the awards ceremony. PCA may contact nominators or nominees in the lead up to the Awards function for further details.

Individual Awards

Emerging Leader

This award recognises an up-and-coming leader for significant contributions to palliative care early in their working or academic life. Characteristics of emerging leaders include outstanding mentorship, inspirational behaviour, support, passion for their field of work, commitment to working in partnerships, teamwork, respect for others, persistence and pioneering developments. Emerging leaders are visible and accessible and positively impact on outcomes. They are motivational communicators.

The recipient of this award will show outstanding promise as a palliative care leader of the future and respected role exemplar for others in the palliative care sector.

Nominations in this category are judged on their ability to demonstrate or illustrate the following:

- How the nominee has demonstrated their leadership qualities in a palliative care environment.
- How the nominee's leadership has made a difference to patients, clients and colleagues.
- How the nominee has demonstrated great commitment to and passion for the palliative care sector using specific examples
- How the nominee's work has made a difference to their employer organisation.

Conditions

- The nominee has been working or studying in the field of palliative care for **less than five years**.
- The nomination must be endorsed by their manager.
- The nominee must be a member of a PCA Member Organisation or Affiliate.



2019 Winner: Juliane Samara

Palliative Care Nurse Practitioner,
Calvary Public Hospital Bruce – Clare
Holland House, ACT

Emerging Researcher

This award recognises outstanding contribution to palliative care by a researcher in the first five years of their research career. The nomination must describe how their research will lead or has led to positive clinical outcomes for people experiencing palliative. Research can be across any setting of care, so long as it is in relation to palliative care. If the nominee is not the lead or chief investigator, it must be demonstrated that they worked closely with a key researcher in palliative care as co-investigator.

The nomination must include the following:

- Nominations must be validated by the nominee's supervisor or department head who is directly involved in the work of the researcher.
- The nomination must include the name of the research project.
- The research is about an aspect of palliative care or directly related topic.
- The research is undisputed or any dispute has been resolved.
- If the research was funded by an external body, where the funding came from
- The research has been published in reputable relevant publication or presented at a conference in the last 3 years or accepted for presentation at a conference within the next 12 months.

Conditions

- The nominee has been working or studying in the field of palliative care for **less than five years**.
- The nominee must be a member of a PCA Member Organisation or Affiliate.



2019 Winner: Nicole Heneka
IMPACCT, UTS Sydney, NSW

Excellence in palliative care – Rural and Remote

This award recognises a person who has made significant contributions to palliative care in a rural and remote area. Characteristics of excellence include innovative practice, support and passion for working in rural and remote areas, mentorship of others, teamwork and respect for others. Rural and remote practitioners are connected and trusted within their communities.

The recipient of this award will show excellent service as a palliative care practitioner and a champion for others to work in rural or remote areas.

Nominations in this category are judged on their ability to demonstrate or illustrate the following:

- How the nominee has demonstrated excellence in their work in a palliative care environment in a rural or regional place;
- How the nominee's work has made a difference to the community, patients, and colleagues in a rural or remote place;
- How the nominee has demonstrated great commitment to and passion for the palliative care sector in a rural or remote place using specific examples

Conditions

- The nominee has been working in a rural or remote place for **more than 12 months**
- The nomination must be endorsed by their manager.
- The nominee must be a member of a PCA Member Organisation or Affiliate.



2019 Winner: Dr Sarah Wenham
Palliative Care Staff Specialist,
Far West Local Health District, NSW

Excellence in palliative care in an aged care setting

This award recognises a person who has displayed excellence in care in an aged care setting, including both residential and community. Characteristics of excellence include innovative practice, outstanding mentorship, inspirational behaviour, support and passion for their work, commitment to working in partnerships, excellent teamwork and respect for others.

The recipient of this award will show excellence as a palliative care leader in an aged care setting and a champion for others in the palliative care sector. They are motivational communicators.

Nominations in this category are judged on their ability to demonstrate or illustrate the following:

- How the nominee has demonstrated excellence in palliative care in an aged care setting;
- How the nominee's work has made a difference to patients, clients and colleagues;
- How the nominee has demonstrated great commitment to and passion for the palliative care sector in an aged care setting using specific examples
- How the nominee's work has made a difference to their employer organisation.

Conditions

- The nominee has been working or in the field of palliative care in an aged care setting for **more than 12 months**
- The nomination must be endorsed by their manager.
- The nominee must be a member of a PCA Member Organisation or Affiliate.



2019 Winner: Elizabeth Monks

General Practitioner

Bupa South Hobart TAS

Outstanding achievement by a volunteer

Volunteers mean the world to us. This award recognises the exceptional contribution of a volunteer in improving the experience of a patient/s with Palliative Care needs or their family. Palliative Care Australia is proud to recognise those who selflessly and generously volunteer their time and skills to look after others, without asking for recognition or expecting anything in return.

Nominations in this category are judged on the following:

- Commitment: how this volunteer has demonstrated considerable commitment in terms of responsibility assumed and how his/her responsibilities have increased over time;
- Impact: how this volunteer has made a notable impact while serving patients and families;
- Personal Growth: How the nominee has grown personally through his/her volunteer work and how that has been demonstrated using specific examples.
- Inspiration to others: How this nominee has served as an inspiration to fellow volunteers and the palliative care organisation

Conditions

- The nominee must have been a volunteer **more than 24 months**
- The nominee must be a member of a PCA Member Organisation or Affiliate.



2019 Winner: Veronica Reutens
Hospice Volunteer
Silver Chain Hospice Service, WA

Excellence in Paediatric Palliative Care

This award recognises a person who has displayed excellence in the provision of paediatric palliative care. The nominee's achievements will have made a significant difference in the quality of life for children facing a life-limiting illness and their families and/or have positively impacted paediatric palliative care in Australia. Characteristics of excellence include innovative practice, a commitment to person and family centred care, outstanding mentorship, inspirational behaviour, support and passion for their work, commitment to working as a member of a team and respect for others.

The recipient of this award will show excellence as a leader in Paediatric palliative care and a champion for others in the palliative care sector.

Nominations in this category are judged on their ability to demonstrate or illustrate the following:

- How the nominee has demonstrated excellence in paediatric palliative care;
- How the nominee's work has made a difference to patients & their families, clients and colleagues;
- How the nominee has demonstrated great commitment to and passion for paediatric palliative care using specific examples
- How the nominee's work has made a difference to their employer organisation.

Conditions

- The nominee has been working or in the field of paediatric palliative care for **more than 12 months**
- The nomination must be endorsed by their manager.
- The nominee must be a member of a PCA Member Organisation or Affiliate.

New Award in 2021



Excellence in Palliative Care – Community Based Care

This award recognises a person who has made significant contributions to palliative care in community-based settings. Characteristics of excellence include innovative practice, support and passion, enabling people to be cared for and to die within their own homes and communities. It may also include inspirational behaviour, mentorship of others, commitment to working in partnerships, excellent teamwork and respect for others.

The recipient of this award will show excellent service as a palliative care practitioner and a champion, encouraging others to work in community-based settings.

Nominations in this category are judged on their ability to demonstrate or illustrate the following:

- How the nominee has demonstrated their work in a palliative care environment in community based settings;
- How the nominee's work has made a difference to the community, patients, and colleagues;
- How the nominee has demonstrated great commitment to and passion for provision of community-based palliative care using specific examples

Conditions

- The nominee has been working in community-based palliative care for **more than 12 months**
- The nomination must be endorsed by their manager.
- The nominee must be a member of a PCA Member Organisation or Affiliate.

New Award in 2021



Excellence in Generalist Palliative Care

This award recognises a person who has made significant contributions to generalist palliative care. It acknowledges that the medical management and coordination of care for people living with a life-limiting illness is often undertaken by a wide range of health professionals including GPs, geriatricians, physicians, oncologists, paediatricians, renal specialists, cardiologists, endocrinologists and other specialists. Other essential team members will include nurses, allied health professionals and pharmacists. These health professionals are 'generalists' with respect to palliative care, notwithstanding that many of them may be specialists in their own discipline.

Characteristics of excellence include innovative practice, holistic care coordination, support and passion. It may also include inspirational behaviour, mentorship of others and sector development, commitment to working in partnerships, excellent teamwork and respect for others.

The recipient of this award will show excellent service as a palliative care practitioner and a champion, encouraging others to work in community-based settings.

Nominations in this category are judged on their ability to demonstrate or illustrate the following:

- How the nominee has demonstrated their commitment to palliative care in the management and coordination of care for patients with life-limiting illness and their carers;
- How the nominee's work has made a difference to the community, patient, carers, and colleagues;
- How the nominee has demonstrated great commitment to and passion for provision of generalist palliative care using specific examples

Conditions

- The nominee has been delivering generalist palliative care for **more than 12 months**
- The nomination must be endorsed by their manager.
- The nominee must be a member of a PCA Member Organisation or Affiliate.

New Award in 2021



Excellence in Aboriginal and Torres Strait Islander Palliative Care

This award recognises a person who has displayed excellence in the provision of Aboriginal and Torres Strait Islander palliative care. Characteristics of excellence include innovative practice, support and passion for working with Aboriginal and Torres Strait Islander people, mentorship of others, teamwork and respect for others.

The recipient of this award will show excellent service as a palliative care practitioner and a champion for others working with Aboriginal and Torres Strait Islander people.

Nominations in this category are judged on their ability to demonstrate or illustrate the following:

- How the nominee has demonstrated excellence in their work in a palliative care environment with Aboriginal and Torres Strait Islander people.
- How the nominee's work has made a difference to the patients, and colleagues of an Aboriginal and Torres Strait Islander community
- How the nominee has demonstrated great commitment to and passion for Aboriginal and Torres Strait Islander palliative care using specific examples

Conditions

- The nominee has been working in palliative care with Aboriginal and Torres Strait Islander people for **more than 12 months**
- The nomination must be endorsed by their manager.
- The nominee must be a member of a PCA Member Organisation or Affiliate.

New Award in 2021



Organisation/team awards

Outstanding Teamwork Award

This award recognises inspirational teamwork. Characteristics of inspirational teams are people (two or more) who have the ability to work across divisions, departments or organisations towards a common vision. These teams direct their individual accomplishments towards the team's objectives. Outstanding teams operate within a framework of cooperation and collaboration. They have demonstrated outstanding performance and outcomes due to group achievement, innovative ideas or suggestions to improve outcomes. They may also have demonstrated resilience through operating under adverse circumstances.

Nominations must show:

- How the team has worked effectively to successfully accomplish a task or meet a goal.
- How teamwork has made a difference to patient outcomes.
- How the team created an environment that promotes communication, trust, cooperation and respect for diversity.
- How teamwork underpins and demonstrates their commitment to the palliative care sector.

Conditions

- Must be endorsed by CEO/manager or person of authority.
- Membership of a Palliative Care Australia Member Organisation or Affiliate can be at an individual or organisational level.



2019 Winner

The PEACH Program Care Team,
South Western Sydney Local Health
District, NSW

Innovation in Palliative Care

This award recognises an organisation that has initiated an innovative practice, project or service that enhances the delivery of palliative care. Innovation in palliative care needs to be sustainable with demonstrable outcomes. The innovation can have taken place across any setting of care, so long as it is having enhanced the delivery of palliative care.

Nominations will be judged on:

- How the innovation positively impacts service provision in a palliative care environment.
- How the innovation has made a difference to patients and carers.
- How the organisation embraces innovation and demonstrates commitment to the palliative care sector.
- Specific examples of outstanding innovation in service provision in a palliative care environment.

Conditions

- Activities identified as innovative must have been in place for more than one year and less than five years.
- Membership of a Palliative Care Australia Member Organisation or Affiliate can be at an individual or organisational level.
- Must be signed off by CEO/manager or person of authority.



2019 Winner

INSPIRED Clinical Team

Calvary Community Specialist
Palliative Care, ACT