



PalliativeCare
AUSTRALIA

An Update for Services on the Palliative Care Self Assessment online portal (PaCSA)

A continuous quality improvement program for palliative care services.

16th April, 2019

Work is nearing completion to develop the PaCSA portal that will be hosted on Palliative Care Australia's website.

PaCSA provides services with a secure online portal in which to self-assess against the National Palliative Care Standards (5th ed.), mapped against the National Safety and Quality Health Service Standards (2nd ed.), resulting in a quality improvement action plan.

Services will be supported in this process through access to quality improvement tools for patient and family/carer surveys, documentation audit tool, evidence gathering information and links to evidence based resources in palliative care, quality improvement and service development. PaCSA will also allow services to upload stories to demonstrate quality improvement activities that they can select to be available only within their own services or to the PaCSA community as a whole, to engage with each other.

PaCSA is built to support a 24 month cycle of self-assessment, however at any time in that cycle, services can update their quality improvement action plan, building on their evidence and increasing the efficiency of assessment each subsequent time. Reports from completed survey tools and documentation audits can also be accessed at any time giving flexibility to the service.

It is expected that PaCSA will be available to services at the end of April with the official launch taking place in Canberra on Monday 20th May 2019 at the commencement of National Palliative Care Week.

I would like to thank all the services that have given and continue to give, their time and expertise over this whole re-design process and in particular, the expert Steering Committee and their Chair and Project Lead, National Clinical Advisor Kate Reed-Cox.

For further information, please keep an eye on the PCA Newsletter or you can contact pacsa@palliativecare.org.au

Kind regards

Rohan Greenland
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Palliative Care Australia